

Molina Healthcare of New Mexico, Inc.
Marketplace ONLY**Prior Authorization**

Dear Provider,

Due to the challenges our New Mexico Acute Care Facilities (ACFs) are managing with increasing COVID-19 cases, the Office of Superintendent of Insurance (OSI) has issued an EMERGENCY ORDER effective December 6, 2021 to relax the prior authorization encompassing discharge/transfer to appropriate lower level of care facilities.

This relaxation of prior authorization applies to the following:

- Skilled Nursing Facilities (SNF),
- Long-Term care facilities (LTC),
- Acute Inpatient Rehab facilities (AIR),
- Long-Term Acute care facilities (LTAC)

Admission notification to Molina is required during the first **three (3) calendar days** of the member's admission or sooner to any of the above facilities. Once notified of the admission, Molina will review for medical necessity for the ongoing stay.

Urgent/Emergent hospital admissions still **require** notification to Molina within **24 hours of admission or by the following business day**.

Please continue to fax information to Molina at the following number:

NM MARKETPLACE

Marketplace Fax Number: 1-833-322-1061

If you have any questions, please contact Molina Provider Services at (855) 322-4078
Monday-Friday from 8am to 5pm MST